



PLEASURE
BOATS

FAQ

FREQUENTLY ASKED QUESTIONS

WAREHAM RIVER CRUISE

How long does it take to get to Wareham from Poole?

It takes approximately 1 hour & 10 minutes, we stay in Wareham for an hour & 10 then travel back thus the whole journey takes 3.5 hours in total, it is about 13.5 miles by sea.....

Do you go to Wareham every day?

No, we don't the river Frome is a tidal river and therefore our dates have to fit in around this... you can call us for dates/times or look on our website click on calendar and the seasons dates/times can be viewed from there

Do you need to book in advance?

No you don't, but in the summer months we can get very busy and people do call and reserve tickets by telephone

Are there toilets on board?

Yes we have toilets, and a bar for drinks & snacks

Is there a covered area onboard to get out of the sun or indeed shelter from the rain?

Yes, the boat has a heated saloon area which is fully seated and covered

I have limited mobility will i be able to get on board?

Well, you would have to visit or call us first as we would like you to tell us as it's your mobility which is important.... that is a question only you can answer. The boat does have steps to the toilets and the gangways can be steep if the tide is high, no gangway is used for disembarkation at Wareham at the present time

Can dogs go on the boat?

Yes dogs are welcome on this trip

BROWNSEA ISLAND

How often do the ferries run to Brownsea Island?

Ferries run every half hour throughout the day from 10am until 4.30pm, return times are 20 past & 10 to each hour. (Blue patch on back of our leaflet)

Do you have a direct ferry to/from Brownsea Island without the cruise?

The ferries all go direct to Brownsea Island taking 20 minutes; they do a cruise on the return journey hence the 40/45 min return journey time

The Harbour Cruise, does this stop at Brownsea Island?

Yes, it does stop, it then allows those wishing to visit the island to get off and those leaving the island to get on the boat, then continue on the cruise around the harbour, returning back to Poole Quay.

Do you have to get off?

No, you don't have to get off you can stay onboard and cruise back to Poole on the Harbour Cruise

Do you have to pay extra to get onto Brownsea Island?

If you are a National Trust Member then it is free for you to visit the island (ferry prices still apply), if you are not they charge an admission fee (call 01202 707744 for details)

Can I take a buggy onto the ferry?

You can take buggies onto the boat; they do however need to be folded down throughout the journey

Do you have to book in advance?

No, all the ferries hold over 100 the only passengers asked to book in advance are groups of 15+, campers to the island etc.

Do groups get a discount?

Yes, as long as the group is over 15 in number a discount is given. If you book your group with us then you will be given priority boarding on the ferries.

Can you take wheelchairs on board ferries and on Brownsea Island?

Unfortunately we cannot accommodate wheelchair continuous users on the ferries as we have a gangway and steps to come aboard. There is however several companies who do offer a cruise for disabled passengers and their carers; Dolphin III, and Knotty Cat all can be found on the web.

Can dogs go on the boat?

Yes, dogs are welcome on the boat, however Brownsea Island only allow assistance & guide dogs to land

Are there toilets onboard?

Yes toilets are available on all the ferries; we also have bars serving drinks & snacks

COASTAL CRUISE

Commentaries are given on all cruises

How long does this take?

The cruise takes approx 1.5 hours in duration

Do you do this cruise every day in the summer?

No, we feel that this cruise is best saved for calm sunny weather, this way visitors who are less used to boats can enjoy the journey outside the harbour. Just call us and we will tell you when the next dates are booked in.....

Do you see Sandbanks on this trip?

Yes, you will see Sandbanks on this trip as we pass the expensive houses when we return through the harbours entrance